



# The Challenge of Library Management: Leading With Emotional Engagement

By Wyoma vanDuinkerken, Pixey Anne Moseley

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## The Challenge of Library Management: Leading With Emotional Engagement By Wyoma vanDuinkerken, Pixey Anne Moseley

Change is inevitable and essential to any functioning institution. But change can be stressful, especially when it upsets established routines and patterns. Library managers need to be able to lead staff through episodes of change while remaining empathetic, and this book shows them how to

- Engage library staff in the process and encourage their active participation
- Navigate successfully through common types of change, such as space planning, departmental reorganization, and changes in work responsibilities
- Draw on concepts from psychology, communication, empowerment, planning, and evaluation to minimize friction

Most workplace changes are not ends in themselves but part of a continuous process of transition. Peppered with short narratives that use real-life examples of change principles, this book helps managers reassure their staff that change can be an opportunity for reflection and personal growth.

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### Editorial Review

#### About the Author

**Wyoma vanDuinkerken** is the coordinator of cataloging record support and an associate professor at Texas A&M University Libraries. She has also held roles at Texas A&M as the interim head of cataloging staff, coordinator of monographs acquisitions, reference librarian for Islamic studies, and project leader for the implementation of virtual reference. Prior to her arrival in Texas, she managed documentation and support and customer service response for a library software company in Canada and worked with the Office of Strategic Business Initiatives of the University of Illinois, Urbana-Champaign, managing an extensive project portfolio.

**Pixey Anne Mosley** is the head of collection support services and a professor at Texas A&M University Libraries and has recently served as the interim director of the university's Academic Integrity Office. She has published extensively on management in libraries with articles in *Library Leadership & Management* and *Reference & User Services Quarterly* and has authored two previous books, *Staying Successful as a Middle Manager* and *Transitioning from Librarian to Middle Manager*. She is currently the co-associate editor for *Library Leadership & Management*, the official journal of the Library Leadership and Management Association. She previously served as the coordinator of instructional services and head of access services at Texas A&M and as the information technology librarian at the University of North Texas. Prior to her career in librarianship, she was an aerospace engineer in the corporate sector, working for Boeing and Allied-Signal.

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